



ESA & PIP Course

Friday 18th May 18

9.30am – 3.30pm

Suitable for general advice workers and support workers

Course content: Sickness and disability benefits: what you need to know about Employment Support Allowance and Personal Independence Payments

This course will help you if your clients rely on sickness or disability benefits. The course will give you a broad understanding of how ESA and PIP work, but will also cover the sickness rules for Universal Credit. It will examine the main problem areas and give you knowledge and confidence to help your clients to claim and keep these benefits. The course assumes a basic knowledge of current benefits.

Methods: A mixture of tutor input, discussion among participants and practical exercises. A course pack will be given to each participant.

Tutor: Jana Elles has worked as a generalist advice worker for well over twenty years, and as a Welfare Rights specialist for ten. She has delivered training nationally for LASA and Citizens Advice, and latterly to advice centres, support agencies and housing associations. Although legally trained, her ongoing advice work experience mean her training is accessible and clear. Jana will provide detailed information combined with practical tips for getting the best from the benefits system for your clients

Cost: £55 per person

Cancellation Policy: Cancellations can be made without penalty up to 3 weeks in advance of the training date. Cancellations within 3 weeks of the scheduled training date will be charged at the full fee of £55, although we are happy to accept other trainees in place of the original delegate.

GIPSIL reserves the right to cancel any training course up to 2 weeks in advance of the scheduled training date in the case of low booking levels.

To book: Please email your name, organisation, contact details and details of where to invoice to sarah.duffy@gipsil.org.uk or carole.denton@gipsil.org.uk

Venue: GIPSIL Community Support Centre, 1 Woodfield Court, LEEDS, LS8 3NT

For further details email sarah.duffy@gipsil.org.uk or carole.denton@gipsil.org.uk

tel: 0113 2481813/2481301

Participant name/s:

Email:

Organisation:

Address:

Contact telephone:



Universal Credit

Friday 8th June 18

9.30am – 3.30pm

Suitable for general advice workers and support workers

Course content: This one day course provides a clear overview of Universal Credit. By the end of the day you will know broadly how UC works, who needs to claim UC (including how people will be affected when your area has 'full service' UC), how it fits with other benefits and what problems could arise. It will also look at what you can practically do to help your clients to successfully claim and manage a UC claim.

Methods: A mixture of tutor input, discussion among participants and practical exercises. A course pack will be given to each participant.

Tutor: Jana Elles has worked as a generalist advice worker for well over twenty years, and as a Welfare Rights specialist for ten. She has delivered training nationally for LASA and Citizens Advice, and latterly to advice centres, support agencies and housing associations. Although legally trained, her ongoing advice work experience mean her training is accessible and clear. Jana will provide detailed information combined with practical tips for getting the best from the benefits system for your clients

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Identifying Housing Status and Possession Proceedings in Rented Housing

Friday 22nd June 18

9.30am – 3.30pm

Suitable for general advice workers and support workers

Course content: This course will explain the importance of identifying housing status and help you identify some of the main types of housing status. It will provide an overview of related possession proceedings, covering required notices and documentation.

Methods: will include direct trainer teaching; group discussion; exercises and example case studies, as well as the opportunity for questions. Course materials will be given to each participant.

Trainer: Heather Collins has over 25 years' experience working in the housing and homelessness sector. She has approaching 15 years' experience working in frontline services ranging from direct access hostels, tenancy sustainment, resettlement, and housing casework, for various charities and organisations, including St Mungo's, Crisis and Shelter. For the past 10 years, Heather has worked for Shelter as a trainer delivering training for the NHAS with the aim of enabling frontline providers to deliver good quality housing and homelessness advice and support and facilitate the prevention of homelessness.

Cost: £55 per person

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Homelessness, including the Homelessness Reduction Act 17

Friday 13th July 18

9.30am – 3.30pm

Suitable for general advice workers and support workers

Course content: An overview, setting out the duties which local authorities have in relation to homeless people. This session includes the amendments introduced by the Homelessness Reduction Act 2017.

Methods: will include direct trainer teaching; group discussion; exercises and example case studies, as well as the opportunity for questions. Course materials will be given to each participant.

Trainer: Heather Collins has over 25 years' experience working in the housing and homelessness sector. She has approaching 15 years' experience working in frontline services ranging from direct access hostels, tenancy sustainment, resettlement, and housing casework, for various charities and organisations, including St Mungo's, Crisis and Shelter. For the past 10 years, Heather has worked for Shelter as a trainer delivering training for the NHAS with the aim of enabling frontline providers to deliver good quality housing and homelessness advice and support and facilitate the prevention of homelessness.

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